

Privacy Statement

At McDonald Everest Insurance Brokers Limited, we take your privacy seriously. We are committed to keeping your personal information safe and handling it in accordance with the Privacy Act 2020.

This statement explains how we collect, use, store, and share your personal information.

What Information Do We Collect?

We collect personal information that you provide to us or that you authorise us to obtain from other sources. This information is necessary to:

- Assess and arrange your insurance cover.
- Assist with insurance claims.
- Comply with legal, regulatory, and reporting obligations.
- Improve and provide our services to you.

How We Use and Share Your Information

We only use and disclose your personal information for the purposes for which it was collected, or as required by law. This may include sharing your information with:

- Insurers, underwriters, and relevant parties involved in arranging or managing your insurance.
- Regulatory bodies, such as the Financial Markets Authority (FMA), as required by law.
- Third-party service providers, including IT support, cloud storage, and compliance services, where necessary for business operations.
- Claims assessors, investigators, and legal representatives, if required for claims handling or dispute resolution.

We will never sell or use your personal information for unrelated marketing purposes without your explicit consent.

Your Rights and Choices

- Providing your personal information is voluntary, but if you choose not to provide certain details, we may be unable to offer specific services or obtain the right insurance cover for you.
- You have the right to request access to the personal information we hold about you and ask for corrections if you believe it is incorrect, in accordance with the Privacy Act 2020.

How Long We Keep Your Information

- We retain personal information only as long as necessary for the purpose for which it was collected, or as required by law.
- When no longer needed, we securely delete or anonymise your information in accordance with our data retention policy.

How We Protect Your Information

We take appropriate security measures to protect your personal information from unauthorised access, disclosure, or loss. This includes:

- Secure digital storage with encryption and access controls.

- Restricted access to personal information, limited to authorised personnel.
- Regular security reviews to maintain compliance with privacy and cybersecurity best practices.

How to Make a Complaint

If you have concerns about how we handle your personal information, you can:

1. Contact us at info@mcdev.co.nz to discuss or lodge a complaint.
2. If you are not satisfied with our response, you may make a complaint to the Office of the Privacy Commissioner at www.privacy.org.nz or by calling 0800 803 909.

To request access to or corrections of your personal information, please contact us at info@mcdev.co.nz.

Thank you for trusting McDonald Everest Insurance Brokers Ltd. with your information.