

Change log

House Policy

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Change log – Ando House policy wording

Effective date:

- For new business – policies incepted on or after 01 October 2024.
- For renewals – policies renewed on or after 01 October 2024.

Version: ANDO NZB HOU 1024

Policy section	Change made	Explanation
Important stuff about this policy	Changes to ‘Welcome to Ando House Insurance’, ‘Privacy Act’, ‘Insurance Claims Register’ and ‘Concern or complaint’	<ul style="list-style-type: none">• Providing further detail on Ando• Separating ‘Privacy Act’ and ‘Insurance Claims Register’ sections• Updated complaints information
General	Grammar, formatting & layout	<ul style="list-style-type: none">• Grammatical corrections• Tidying formatting• Bolding words where required• Tidying the layout
General	Update references regarding EQC	<ul style="list-style-type: none">• References to EQC Act updated to NHI Act• References to Earthquake Commission updated to NHC/ Natural Hazards Commission• Subsequent updated definitions updated
Natural Disaster	New line added	<ul style="list-style-type: none">• Clarifying there is no cover for imminent damage
Temporary removal of fixtures and fittings	‘additional to’ changed to ‘included within’ the replacement value or sum insured	<ul style="list-style-type: none">• This benefit is included within the replacement value and sum insured rather than additional to
How we’ll settle your claim	Updated headings. Wording change to ‘uneconomic or unable to repair’	<ul style="list-style-type: none">• Wording created some ambiguity, words were updated to clarify intent.